



# FIT Compact

## Freudenberg IT: big enough to serve – small enough to care

IT is an integral part of the value creation chain, demanding the same kind of economic consideration as other components of your business. Particularly in times of increasing competition, pressure to optimize production is high.

FIT Compact service offers a complete and efficient solution for medium-sized companies. Security, availability and support, as well as the perfect partner, are the critical factors in your decision.

## The challenge

For 30 years, Freudenberg IT has been using well established technologies to optimize a wide variety of processes. In addition, Freudenberg IT develops trend-setting solutions – especially with SAP – and supports applications for medium-sized national and international customers.

As an SAP certified hosting partner with many years of experience in operating SAP systems, we plan, implement and operate application systems and guarantee that internal and external processes run securely and efficiently – resulting in cost savings for your company.

## International data center operations for medium-sized businesses

Freudenberg IT specializes in the secure operation of application systems. Our data centers in Europe and the USA are linked by a highly reliable backbone. These data centers along with a data center currently being set up in China make it possible for us to provide worldwide support for internationally active businesses.

On request, we can store your valuable data redundantly at two different locations. Our hosting service has been designed to allow the flexible growth and development of your operational requirements.

## FIT Compact – powerful and profitable

FIT Compact enables the efficient operation of your SAP systems with a high level of reliability and stability. The solution utilizes state-of-the-art Intel servers with Linux operating systems. These systems are particularly economical to operate.

Data management is carried out locally on the database servers using redundant brandname components. The scalability of FIT Compact is ensured by the ability to upgrade to FIT Professional with no additional migration costs.

We can guarantee an average annual availability of over 99%. In cases where hardware is irreparably damaged, we ensure that the downtime is less than 48 hours. Redundant data storage and automatic backup procedures, including automatic offsite storage – a preventive measure in the case of catastrophes – are all included.

### Your SAP systems should really be

- secure and available at all times, just as your business processes require, and
- able to adapt to ever-changing market conditions.

**FIT Compact** offers a high degree of efficiency by using strictly standardized components.

### A wide range of basic services

- Operation of SAP R/3 database and operating systems and system management applications,
- Web-based help desk and reporting system,
- Set up of all system-related data center processes and integration of monitoring procedures into the system,
- System monitoring with first-level support and automatic alarms,
- High standards for data protection and backup,
- Consistent alignment of processes with high quality standards in accordance

### Basic services can be expanded by additional components

Basic Services of **FIT Compact** can be supplemented by the following packages:

- Jobcontrol simplifies programming and support for batch processing; defined alarm chains quickly alert you of malfunctions.
- FinePrint controls the processing of complicated dynamic formulas and special printing requirements among other things.
- FIT Connect allows workers in the field to have secure access to data via dial-up or Internet.
- International provides customers with worldwide support.

### Reference



**Bernd Finkenzeller, Director Administration & Finance, LEEBFOLIEN GmbH & FOLIEN Co. KG:**

*"With FIT Compact, we finally have the security, availability and flexibility we need to operate our IT systems. In addition, Freudenberg IT offers an extremely efficient hosting plan that supports our long-range planning efforts and helps protect our investments. Of course, we also profit from their profound knowledge of the industry and their broad experience in SAP operations."*

*"With FIT Compact, we're benefiting from a comprehensive and attractive hosting package from an experienced and reliable provider."*

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